

Privacy Policy		Policy No.	OSC-ITS-
Policy Owner:	Optimum Solutions Corporation		
Policy Contact:	Privacy officer		
Effective Date:	October 1, 2020		
Last Revised:	November 1, 2023		

Overview

This Privacy Policy describes how Optimum Solutions Corp. and its subsidiaries, affiliates and related entities ("OSC" "We", "Our") collects, uses, discloses, transfers, and stores your personal information as we engage with you to provide our products, services and content. We encourage you to review this information so that you may understand and consent to how we may collect, use, and share your personal information.

The current version of our Privacy Policy can be found at: <u>https://www.oscworld.com/privacy-policy/</u>

OSC respects individual privacy and values the confidence of its customers, clients, and business partners. Not only do we strive to process and store personal information in a manner consistent with the laws of the countries in which we do business, but we also have a tradition of upholding the highest ethical standards in our business practices. OSC is fully committed to transparency and compliance with applicable laws and regulations. This Privacy Policy (the "Policy") sets forth the privacy principles OSC follows with respect to transfers of personal information from the EEA to the United States.

What Information We Collect

In order to provide our products, services, and content to our customers and clients, we must collect certain personal information from and about you. OSC does not sell personal information.

The types of personal information collected, processed, and stored by OSC will be limited to those which are required to establish and maintain the use of the products, services, and content we provide. This information has been collected and transferred to third parties within the last 12 months. Such information may include:

Information We Collect Directly from You:

- Name
- Address
- Company Name
- Contact Information (phone number and e-mail address)
- Any Personal Data you provide us when purchasing products
- Any Personal Data you provide when you communicate with us or our customer service representatives (so please only provide what is necessary).

Information We Automatically Collect when You use our Site

We don't employ tracking devices for marketing purposes ("cookies", "web beacons," single-pixel gifs"). The only data we collect is data you provide via the contact page.



Information We Collect from Other Sources:

- Name
- Company Name
- Position
- Contact Information (phone number and e-mail address)

How We Use Personal Information

OSC will use the information it collects in order to:

- Establish and maintain merchandising, product and customer relations related services as well as
 respond to inquiries or perform other tasks that are necessary when acting as a supplier of our
 products or services.
- Create, build, or enhance customer and client profiles for marketing and sales purposes.
- Comply with legal obligations or other legal purposes, such as audit, security, fraud prevention, or preserving and defending OSC's legal rights.

Data that has been anonymized does not personally identify you and is not covered by this Privacy Statement.

OSC will retain your personal information for only as long as is necessary to provide our products and services, except where retention of personal information is necessary for compliance with a law, regulation, or other legal authority, or is otherwise permitted to be maintained for other legal purposes, such as audit, security, fraud prevention, or preserving and defending OSC's legal rights.

Sharing, Disclosure and Transfer to Third-Parties

We do not sell personal data to any third parties.

In order to manage our relationship with you as a supplier of our products and services, your information may be shared with third-party service providers or other external entities that may be engaged to assist us in managing the processes required to meet our obligations as a supplier of products and services or when required to do so by applicable law. Any engagement of a third-party service provider will be governed by appropriate contractual requirements prohibiting the use of your information for any purposes beyond those specifically directed by OSC, and requiring that they ensure sufficient administrative and technical security mechanisms are in place to prevent your information from being improperly used, disclosed, or accessed.

As a result of the operations and services we provide, the sharing of your information with other service providers and partners may result in your data being sent to countries outside of your country of residence, which may have data protection laws that differ from those in your country of residence. Regardless of the source or destination location of your information, OSC will protect your information as described in this Privacy Statement and abide by all applicable data protection laws. OSC remains responsible for information that we share with third parties for processing on our behalf.

For individuals located in the European Economic Area ("EEA") or Switzerland, when transfers to third parties outside of the EEA or Switzerland occur, OSC will put sufficient protections in place to ensure compliance with the applicable legal requirements, such as use of European Union ("EU") Model Contracts, or language requiring adherence to Swiss-U.S. Privacy Shield, or other such protocols as may be in place from time to time.



In addition, your personal information may be transferred to a third-party as a result of an asset sale, acquisition, merger, reorganization, or other change of control or if we sell, merge, or transfer any part of our business. Part of the sale may include your Personal Information.

We may be required to disclose personal information in response to lawful requests by public authorities, including to meet national security, law enforcement or data privacy requirements.

Access to Personal Information

The amount of personal information that we require you to supply in order to use our product and services will be limited to that which is relevant to purpose and use for collection and subsequent service.

You have the right to request access to, withdraw your consent to the use and processing of, and request the correction of inaccuracies or erasure of your information that we maintain about you, subject to our obligations to maintain your information under applicable laws. We may limit or deny requests that interfere with our legitimate interests, or charge reasonable fees for access, except as prohibited by applicable law. Because such information is necessary to the performance of the services that we provide to you, any request to withdraw consent for processing, or request erasure of your information may result in OSC being unable to continue providing its services. In response to a consent withdrawal request, OSC will describe the specific consequences of processing your request, with respect to OSC's ability to continue providing services.

OSC will only store personally identifiable data about you for as long as it is reasonably required to fulfill the purposes under which it was first provided by you unless a longer retention period is required or permitted by law.

You may make review, update access, correction, or deletion requests by contacting us at:

Email: privacy@oscworld.com

Mailing Address: Optimum Solutions Corp. Attn: Privacy Officer 170 Earle Avenue Lynbrook, NY. 11563

Protection of Personal Information

We take precautions to safeguard your information. OSC uses commercially reasonable technical, administrative, and physical controls to protect your information. We use a combination of network perimeter protections, data encryption techniques and authentication procedures, among others, to maintain the security of your personal information and our systems from unauthorized access. We also enforce physical access controls to our facilities and files.

Your personal information is stored and located on a secured system behind network perimeter control and protection systems. We only authorize access to personal information for those employees, contractors and agents who need to know that information in order to administer, deliver, maintain, develop, or improve our products and services.



Third-Party Sites and Services

Our websites and content may contain links to other websites. As such, OSC does not endorse and is not responsible for the privacy practices or the content of these third-party websites. We exercise no control over how your information is stored, maintained, or displayed by third parties or on third-party sites.

Children

OSC's service is not directed to children. We do not knowingly collect personally identifiable information from children. If you, as a parent or guardian, become aware that your child has provided us with Personal Information without your consent, please contact us. If we become aware that a user is under the age of 16 and has provided us with Personal Information without verifiable parental consent, we will delete such information from our files.

Consumer Rights Under the California Consumer Privacy Act

This section applies solely to individuals who reside in the State of California ("Consumers"). We adopt this notice to comply with the California Consumer Privacy Act of 2018 ("CCPA") and other California laws. Any terms defined in the CCPA have the same meaning when used in this notice.

The CCPA provides consumers (California residents) with specific rights regarding their personal information. This section describes your CCPA rights and explains how to exercise those rights.

Access to Specific Information and Data Portability Rights

You have the right to request that we disclose certain information to you about our collection and use of your personal information over the past 12 months.

Deletion

You have the right to request that we delete any of your personal information that we collected from you and retained, subject to certain exceptions. Once we receive and confirm your verifiable consumer request, we will delete (and direct our service providers to delete) your personal information from our records, unless an exception applies.

We may deny your deletion request if our need to retain the information meets the exception criteria described in the CCPA or EU GDPR statutes.

Exercising Access, Data Portability, and Deletion Rights

To exercise the access, data portability, and deletion rights described above, please submit a verifiable consumer request to us using the mechanism described in the above section "Access to Personal Information"

Only you or a person registered with the California Secretary of State, if you are a California Resident, that you authorize to act on your behalf, may make a verifiable consumer request related to your personal information. You may also make a verifiable consumer request on behalf of your minor child.

We cannot respond to your request or provide you with personal information if we cannot verify your identity or authority to make the request and confirm the personal information relates to you. Making a verifiable



consumer request does not require you to create an account with us. We will only use personal information provided in a verifiable consumer request to verify the requestor's identity or authority to make the request.

To submit a verifiable request, please initially provide the following information using the contact information in the "Access to Personal Data" section of this policy.

- Name
- Contact Information (Email Address and Phone Number)

Once you submit your verifiable consumer request, we will attempt to verify your identity by matching the information you provided us with the information in our systems. If you submit a request to know specific pieces of personal information or a request to delete certain information, additional steps may be taken to validate your identity and the request prior to processing.

We will generally avoid requesting additional information from you to verify you. However, if we cannot verify your identity based on the information originally provided or what we currently maintain, we may request additional information from you, which will only be used to verify your identity and for security or fraud-prevention purposes. We will delete any new personal information we collect to verify your identity as soon as practical after processing your request unless otherwise required by law.

If we are unable to verify your identity, we will deny your request and inform you of our inability to verify your identity and explain why we were unable to do so.

Please note that we are only required to respond to your request for access to your personal information twice within a 12-month period.

Non-Discrimination

We will not discriminate against you for exercising any of your CCPA or Privacy rights.

Questions Regarding the Privacy Policy or Use of Personal Data

We welcome your comments or questions about this Privacy Policy or our practices regarding your personal information. If you wish to inquire about this Privacy Policy, our practices, or exercise your privacy rights you may also contact us as described in the "Access to Personal Data" section of this policy.

Privacy Policy Changes and Notifications

OSC may update its Privacy Policy from time to time. Use of information we collect now is subject to the current version of our Privacy Policy. Please check back for updates.

History

This policy was updated on November 1, 2023.